

WARRANTY BOOSTER GUIDE

Top up your Tata 5-year Warranty



We are
Motus

What is a Warranty Booster?

A Booster provides you with extra cover on selected components that have limited cover, or are excluded from the original manufacturer's warranty.



The Warranty Booster runs concurrently with your Tata's Warranty for a period of 5 years or 125 000 km, whichever happens first.

The Warranty Booster is not a Service or Maintenance Plan. A Service Plan provides for your vehicle's specified services. A Maintenance Plan provides for your vehicle's services and specific wear-and-tear items like brake pads, shock absorbers and wiper blades.



How do you benefit?

- Reduces the stress of sudden, unplanned repairs
- Extra cover for components not provided for
- Extend the period of cover for components
- Qualified technicians and genuine Tata parts
- Affordable monthly payments that can be added to your finance deal

What does a Warranty Booster cover?

Subject to the terms & conditions of the Tata 5-year Warranty:

- Battery
- Clutch
- Radio and audio systems excluding speakers
- Straight air conditioner regassing
- Windscreen excess

Additional benefits:

- Roadside assistance
- Instalment payment protection
- Insurance excess payment

Note

Your vehicle is covered within the borders of the Republic of South Africa (RSA). The policy is subject to the exclusive jurisdiction of the South African courts, and any payment will be in South African currency. If your vehicle is damaged outside of South Africa, it must be brought back into the country at your own cost.

What does a Warranty Booster not cover?

A Warranty Booster will not pay for:

- Any consequential or indirect loss or damage of any kind or description whatsoever
- Cost over and above the component limit
- Components that were broken or had failed before the policy started
- Repairs that have not been authorised by us
- Damage caused by a road accident or any accidental damage
- Any components that are not listed in the What is Covered section and Schedule of Benefits Table of this policy
- Any repairs if the odometer is not working or has been changed, tampered with or disconnected without the administrator's authorisation
- Oil leaks or any damage resulting from oil leaks
- Damage to drive shafts or steering racks as a result of damaged rubber boots
- Damage caused by incorrect lubricants, misuse of the vehicle, improper servicing, malicious damage or criminal act
- Damage to vehicles that have been altered in any way from the manufacturer's specifications
- Any components that are still covered by the manufacturer's or supplier's warranty at the time of the failure
- Damage to electrical wiring including damage as a result thereof
- Faults in workmanship, or materials paid for by the administrator on your behalf
- Cost or expenses that you can recover from your motor insurance policy

Servicing

- Servicing must be done according to the manufacturer's specifications and requirements
- No self servicing is allowed
- If you do not service your vehicle as per the requirements, you will be in breach of the policy conditions, which may result in the policy being cancelled.

When does this Warranty start?

This Warranty starts on the date of first registration of the vehicle, which is the same date that your Tata's Warranty starts. Both the Tata Warranty and this Warranty Booster will be active at the same time.

When does this Warranty end?

The policy will end automatically when:

- Your vehicle is destroyed and written-off
- Your vehicle is stolen and not recovered
- Your vehicle is judicially attached or repossessed
- The original manufacturer's warranty expires or has ended
- The original manufacturer's warranty has been cancelled for any reason
- The vehicle is 5 years old

Your vehicle qualifies for Warranty Booster if it's:

- A new passenger vehicle with a maximum weight of 3 500 kg
- Under a 5-year Tata Warranty from the date the vehicle was purchased
- Less than 2 years old and have done less than 40 000 km at the time the policy was purchased

Claims

Report all claims to us and take the vehicle to an M-Sure approved repairing dealer within 7 days of becoming aware of a mechanical breakdown or electrical failure.

Claims Department: 0860 927 726 / claims@m-sure.co.za

You must have the following information when calling:

- Name and contact details
- Policy number
- Vehicle's current kilometre reading
- The nature of the mechanical breakdown or electrical failure
- The name and address of the repairer

Note

If there's more than one mechanical breakdown or electrical failure that happens or is reported at the same time it will be treated as one claim. In this event the amount authorised will be limited to the higher benefit amount and any additional costs will be for your account.



Cooling off period

If the policy has a duration of 31 days or more and if no benefits have been paid or claimed on an event insured against the policy, you have the right to cancel this policy within 14 days of the date of the receipt of the policy document.



Policy conditions

Transfer of policy

If the vehicle is sold you can transfer the policy to a new owner. You must apply for a transfer through the M-Sure Customer Service department on 0860 927 726.

Cancellation of policy

You can cancel at any time by contacting M-Sure. Should the insurer wish to cancel, you will receive 31 days notice of cancellation.

Note

This document serves as a summary of the policy wording, however the policy wording needs to be read in conjunction with this document to establish the full terms, conditions, limitations and exclusions that are applicable.

The above list is for illustration purposes only. Only key components shown above. Terms, Conditions and Limitations apply. List correct at time of publication. E&OE.

Sales Line: 0861 900 300 | tata-mobility.co.za

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CUSTOMER CARE & CLAIMS



INSURER



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